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In 2005, the Government of Ontario passed the Accessibility for Ontarians with Disabilities Act. Its goal is to make Ontario accessible for persons with disabilities by 2025, by creating and enforcing accessibility standards. All businesses and organizations must provide training to employees, volunteers, and others on the requirements, including training on the Ontario Human Rights Code as it relates to persons with disabilities.

Required training and certification for all employees and volunteers:

- Ontario Human Right Code
- Information & Communication Standard
- Customer Service Standard

Required training and certification for management:

- General Requirements
- Employment Standard
- Design of Public Spaces

If you are interested in having your staff or volunteers register for this training, please call your Contact North | Contact Nord Online Learning Recruitment Officer,

Wendy Somerville

at 1-855-361-1421

or e-mail northumberland@contactnorth.ca.

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